

PAYMENT

CUSTOMER INFORMATION

Date _____
Name _____
Address _____
City _____
State _____ Zip _____
Home Phone _____
Cell Phone _____
Email _____

METHOD OF PAYMENT

Plumbing Maintenance Agreement Total \$ _____
LeadingEdge Plumbing Technician Name _____
 Enclosing Check # _____
 CASH
 VISA MASTERCARD DISCOVER
 AMERICAN EXPRESS
Card Number _____
Name on Card _____
Card Billing Address _____
Security Number _____ Expiration Date _____
Customer Signature _____



LEADINGEDGE
PLUMBING & ROOTER

— **1-888-525-3234** —
www.leadingedgeplumbing.com

www.leadingedgeplumbing.com
M-F 8am-5pm • 24 Hour Emergency Services



CONDITIONS OF AGREEMENT

1. A LeadingEdge Plumbing Service Maintenance Agreement applies to a single family residence. Plumbing Service Maintenance Agreement discounts and/or terms cannot be combined with any other coupon, offers, promotions, or pricing.
2. Cancellation. The customer is responsible for work performed. If no work is performed and the customer cancels the Plumbing Maintenance Agreement after 5 days of the effective day of the Plumbing Maintenance Agreement, a \$25.00 cancellation fee applies.
3. LeadingEdge Plumbing will not be responsible for damage or repairs required as a consequence of faulty installation of others, abuse, improper operation or use of fixtures in an unintended manner or improper application.
4. The Plumbing Service Maintenance Agreement covers only preventative maintenance and does not cover parts. Parts will be installed with the customer's approval and at the customer's expense.
5. Customer agrees to promptly notify LeadingEdge Plumbing of any unusual operating conditions of the subject fixtures. Customer agrees to promptly notify LeadingEdge Plumbing of any suspected malfunction or defect in the fixtures and to report the same promptly to LeadingEdge Plumbing.
6. LeadingEdge Plumbing hereby assumes no liabilities for either the quality or condition of the water or for any damage that it may cause to the fixtures.
7. The customer cannot assign or transfer this agreement, and no modification, additions or changes may be made to this agreement.
8. Any changes, adjustments or repairs made by others, unless authorized or approved by LeadingEdge Plumbing will cause cancellation of agreement.
9. Any repair or replacement that is caused by the customer's failure to use reasonableness in either operation of the equipment or the failure by the customer to promptly report any malfunction in the equipment promptly, is not included in this agreement and shall be paid for by the customer in accordance with LeadingEdge Plumbing rate schedule.
10. LeadingEdge Plumbing shall not be liable for any loss, damage, consequential damages, negligence, breach of Plumbing Maintenance Agreement or any other damages of any nature based upon expressed warranty, implied warranty or other legal theory due to the non-operation or malfunction of fixtures, unless said nonoperation or malfunction of the fixture is due solely to faulty workmanship or negligence or LeadingEdge Plumbing. The customer's sole remedy shall be to cause LeadingEdge Plumbing to repair or replace as herein called for, and failing LeadingEdge Plumbing doing so, customers sole remedy against said LeadingEdge Plumbing shall be the cancellation of this agreement and the refund of any advance yearly payment made pursuant to this Plumbing Maintenance Agreement, and said cause of action shall be in lieu of any and all other causes of action in lieu of any other damages which the customer might otherwise recover against LeadingEdge Plumbing.
11. The express warranties contained herein are in lieu of any and all warranties, expressed or implied, including any warranty or merchantability of fitness for a particular use. Without limitation LeadingEdge Plumbing shall not be liable upon any warranty theory, expressed or implied regarding the manufacturer or operation of any equipment, installed by it with the exception of LeadingEdge Plumbing shall cause same to be repaired or replaced in the event of faulty operation or malfunction of said equipment and shall be liable for no other damages except as specified herein. LeadingEdge Plumbing thus disclaims any implied warranty of any nature whatsoever.
12. LeadingEdge Plumbing shall not be liable for any damages whatsoever which are occasioned by defective design, defective materials, defective operation, or malfunction of equipment. Neither shall LeadingEdge Plumbing for any design malfunction or for faulty plans and specifications.
13. The full agreement price shall be due and payable immediately upon execution of this agreement. No pro-rated refunds shall be made if the agreement is canceled, nor, shall there be an abatement of liability for any reason prior to the expiration, since this is an accommodation and LeadingEdge Plumbing shall be entitled to the entire Plumbing Maintenance Agreement price. The customer agrees to make all payments prescribed herein promptly when due to the office of LeadingEdge Plumbing.
14. Any necessary repairs to fixtures to be made at preferred rates.
15. Unable to guarantee same day service during extreme weather conditions. LeadingEdge Plumbing reserves the right to use their discretion as to what qualifies as an emergency service, and the right to schedule accordingly. The service charge is defined as the current/standard flat fee for an LeadingEdge Plumbing Technician to come to your home. 15% Discount offered through the Maintenance Agreement applies to service and repairs only (excludes replacements and installs).

Annual PLUMBING SERVICE MAINTENANCE AGREEMENT



LEADINGEDGE
PLUMBING & ROOTER

Would you like to prolong the life of your plumbing system in your home?
Would you like to prevent potentially costly problems while receiving priority services at a discount rate?

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**24 HOUR GUARANTEED
SERVICE RESPONSE**



**BECOME A PLUMBING SERVICE
MAINTENANCE AGREEMENT
CLUB MEMBER
AND YOU WILL RECEIVE:**

- Annual Plumbing Checkup
- Free Camera Inspection
- 15% Discount
- Priority Service
- No Emergency Service Charge
- 100% Satisfaction Guarantee

PLUMBING SERVICE MAINTENANCE AGREEMENT

PLUMBING SERVICE MAINTENANCE INCLUDES:

-  Locate & tag all emergency water shut-off valves
-  Check operation of toilets
-  Check fixtures & drains for leaks
-  Check exposed hot & cold water supply lines
-  Check faucets for leaks
-  Inspect washing machine hoses
-  Inspect dryer ventilation system
-  Locate & inspect cleanouts
-  Pour water down floor drains
-  Check pressure regulator to ensure it is working properly
-  Inspect crawl space and/or attic plumbing, if applicable

PLUS SERVICE TO YOUR WATER HEATER

-  Inspect flue pipe
-  Check for proper vent draft
-  Check for water leaks
-  Check operation of emergency shut-off valves
-  Check temperature
-  Check pressure safety relief valve
-  Check drain valve operation

PLUS...

Free Camera Inspection. Maintenance Agreement members also receive a free camera inspection of their sewer line (must have an accessible clean out).

15% Discount. You will receive a 15% discount off our plumbing services for as long as your Agreement remains in effect. This discount applies to service and repairs only (excludes replacements or installs).

No Emergency Service Charge. If you are in need of an emergency service, no matter what time of day or night you call, you will not pay an emergency service charge. You will receive the same quality service as always without the extra fees!

Priority Service. You can jump to the head of the line when you call! This applies to both routine and emergency calls!

100% Satisfaction Guarantee! We promise your complete satisfaction – GUARANTEED! If you are not completely satisfied, let us know, and we'll make it right or you don't pay!

CLUB MEMBERS

PLEASE RETAIN FOR YOUR RECORDS

Plumbing Service Maintenance Agreement Start Date: _____

Plumbing Service Maintenance Agreement Expiration Date: _____

Your Service Technician: _____

Scheduled Annual Checkup Date: _____

LeadingEdge Plumbing offers our Plumbing Service Maintenance Agreement Club Members more ways to save! Please visit our website at www.leadingedgeplumbing.com and stay up to date with Plumbing Service Maintenance Club Member discounts and promotions.

Thank you for over 10 Years of Trust & Service



LEADINGEDGE
PLUMBING & ROOTER

PLUMBING SERVICE MAINTENANCE AGREEMENT ORDER FORM

Plumbing Service Maintenance Agreement \$260.00 \$ _____

Plumbing Service Maintenance Agreement Start Date _____

Plumbing Service Maintenance Agreement Exp. Date _____

Your Service Technician _____

Scheduled Annual Checkup Date _____

If you prefer not to schedule in advance, please indicate a date or date range you would like LeadingEdge Plumbing to contact you for scheduling your plumbing service maintenance annual checkup.

Best time to reach you, phone number or/email address

Please Refer A Friend! _____

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PO Box 920011, Sylmar, CA 91392
Reg Hours: M-F 8am-5pm • **24 Hour Emergency Services**

